



Transforming Hospital Discharge with the care home Trusted Assessor Model

Dave Henderson and Sammy Cassels



What is a Care Home Trusted Assessor?



CHTA is an impartial assessor providing pre assessment support to care home managers to help facilitate safe and timely discharges from hospital.



How CHTA started

- Delayed discharges
- Inadequate information transfer
- Assessment delays
- Financial and funding issues
- Psychosocial issues
- Staffing and resources in care homes
- Lack of support for reablement
- Legal and regulatory



P&K background



- Internal discussions
- Scoping / benchmarking
- Job description / Recruitment
- Consultation with care home sector
- Co-design of process / assessment form



Process for CHTA

- Hospital social workers will liaise with patients / families regarding placement requirements and a preferred placement identified
- Hospital social workers will discuss potential placement with the identified home and forward conversation records. Assessment availability will be discussed.
- CHTA will complete assessment on behalf of the care home
- Home managers will review assessment information and make an informed decision.
- CHTA and home will liaise regarding the decision – where placement is appropriate discuss possible admission date

Trusted Assessor Timeline



- December 2024 - Introduction to care homes
- Jan – March 2025 – Test of change
- April - June 2025 – 6 - month continuation
- July onwards – Funding to the end of financial year



Benefits



Wards/Hospitals

Patients

Hospital
Discharge
Team

Care Home
Managers



Quality Assurance



- Feedback
- 3 monthly meetings
- Process changes
- Regular Communication
- Care Home Forum meetings
- CHTA community of practice meetings



Statistics



- 88 pre assessments completed
- 65 sustained placements
- Additional 24 re assessments for care home residents
- 233 days saved in the discharge process



Feedback



Given Confidence for decision making
Phenomenal
Proactive in coordinating with care homes
Being in a rural location the trusted assessor
Extremely helpful
greatly benefits us and future residents.
Essential to managing patient flow to long term care
Lifesaver
Very Detailed
Fantastic
Informative
Saves so much time
Unique
Additional perspective
Valuable Resource
Beneficial link
Irreplaceable
Endlessly helpful
Informative
Reduce unnecessary delays
High Standard
Accurate





Now you will hear from care home managers that are part of the Care Home Trusted Assessor Scheme

[Care Home Trusted Assessor \(Edit\)](#)



Next steps....for consideration



- **Expanding locations**
- **Additional post**

- **Celebrating Tayside**
- **Drop-in session for HSCP**

- **Spread the word.**



