



National Care Home Conference & Exhibition

“Care Home Revolution - Building possibility”

Friday 15th November 2024
Hilton Hotel, 1 William Street, Glasgow

Conference Programme

08:30 Registration and refreshments

Morning Session

09:30 Welcome from the Conference Chair
Helen McArdle - Health Correspondent, The Herald

09:40 ‘Where Skylarks Sing’
Patrick J Davies OBE- Author, Former Senior Diplomat and Long-distance Charity Walker

10:10 Hivemind Takeover

10:40 A Fireside Chat on Care Homes with:
Cabinet Secretary for Health & Social Care – Neil Gray MSP, Dame Jackie Baillie MSP, Brian Whittle MSP, Gillian Mackay MSP.

11:20 Tea & coffee break

11:40 Insight Sessions

1) Research in care homes - an interactive workshop – *Enrich Scotland – Dee (Level 3)*

Come along to our session to learn first-hand, how easy it is to be involved in research when working in a care home. We will help to explain and demystify the process and give you confidence to sign up to ENRICH Scotland and become active in care home research.

2) How do we foster an inclusive, equitable and diverse provision in our Care Homes - *Partners for Integration Team, Scottish Care - Endrick (Level 4)*

Care homes are dedicated to providing individualised, holistic care for residents. However, when discussing minority sexual orientation and gender identity it can sometimes feel awkward. Join the PFI team to learn about the innovative projects aimed at raising awareness of LGBTQIA+ issues in care homes, with the goal of raising awareness and supporting residents to live in a culture of equity and diversity.

3) Employment law update – What to expect under a Labour government – *Flora Neville, Citation – Ledmore (Level 4)*

The Labour government have committed to an agenda for change - the biggest upgrade in employment rights for a generation. This will have an enormous impact on UK businesses and there's no doubt it will change how you manage HR practices within your care business.

Join Citation for an insight session where they will pick out the top 11 takeaways from the 30+ proposed changes and how they will affect your service.

4) Using NES Resources to Enhance Education and Training in Your Care Home – *Dr John Burns, NES & Angella Fulton, NES – Almond (Level 4)*

NHS Education for Scotland (NES) provides education, training and workforce development for the health and social care workforce across Scotland.

This insight session will introduce you to a suite of resources you can use to support staff learning and development which can contribute to tackling both recruitment and retention challenges. Investing in employees through high quality training resources supports their individual development and enables them to more competently and confidently deliver organisational and personal outcomes.

We look forward to sharing with you the opportunity to engage with NES.

5) **Building Confidence in Digital and Data for Care Homes** – *Nicola Cooper & Cheryl Stevenson, Scottish Care & Hilary Lowe, NES – Clyde (Level 3)*

Join **Nicola Cooper**, Technology and Digital Innovation Lead, and **Cheryl Stevenson**, Care Technologist, as they explore essential free resources available to everyone working in social care, designed to boost confidence in using digital tools and data in the workplace. **Hilary Lowe**, Digital Workforce Specialist Lead with NHS Education for Scotland, will introduce a new self-assessment tool accompanying the Digital and Data Capability Framework, providing practical insights on how to effectively utilise these tools to enhance confidence and competence in the workplace.

6) **Ethical Commissioning: Improving and Sustaining Practice** – *John Skouse, Care Inspectorate and Benjamin Cooper & David Jack, Fraser of Allander Institute – Don (Level 3)*

The delivery of rights based; person led care is dependent on the how it is commissioned and procured. Yet across the country, we see chronic undervaluation and underinvestment of the independent care home sector, pushing providers to edge of financial viability.

This joint session will explore improving and sustaining ethical commissioning practice at partnership level. This includes an examination of the prevailing cultures across partnerships, the symbiotic relationship between commissioning and procurement, adherence to the principles of choice and control, and the role of research and data in meeting demand for services during times of reduced expenditure.

7) Empowering Care Home Staff for Improvement: A Supportive Program for Lasting Change. –

Aidan McCrory, Nicola McCardle & Lynn Flannigan, Care Inspectorate & Adele Macgillivray & Angela Fitzpatrick – Main Hall

Join us as we share the learning from the Care Inspectorates structured improvement program, guided by improvement advisers, to enhance care quality based on recent inspection outcomes. Participants have gained confidence in self-evaluation, quality improvement, and leadership, driving meaningful improvements in care.

8) “Anne’s Law” A simple concept – A complicated journey - *Sheila Hall, Care Home Relatives Scotland – Kinloch (Level 4)*

When our Care Home Relatives Scotland group was formed during the COVID pandemic in Sept 2020, we never imagined that we would still be campaigning four years later. But what does Anne’s Law really mean, why is it necessary and where are we on the campaign journey? This interactive session will be an opportunity to share experiences, discuss progress and look forward to the best “meaningful contact” outcome for those living in a care setting.

9) International Recruitment into Adult Social Care – *Alan Povey & Bryan Ewington, NES, CWSS and Caroline Deane, Scottish Care – Lochay (Level 4)*

international recruitment continues to support the Scottish adult social care sector in reducing workforce shortfalls through improved recruitment and retention. This insight session will explore the opportunities and challenges offered by international recruitment, including an overview of the lessons learned from the Centre for Workforce Supply - Social Care (CWSS) pilot project. There will also be a dive into the pool of free resources on offer from the CWSS, and an opportunity to ask questions about international recruitment issues that you might be experiencing.

12:40 Lunch and Exhibition

Including:

- Connections with key suppliers and supporters of the sector
- Scottish Care stand drop-in sessions

Afternoon Session

13:45 Weekday WOW Factor

14:00 Designing Urban Housing to Support Healthy Cognitive Ageing

Professor Lesley Palmer, Professor of Ageing and Dementia Design, Stirling University

14:30 You make a difference (Intelligent Kindness)

Tommy Whitelaw, National Lead Person Centred Voices, Alliance Scotland

14:50 Care Home Revolution - Building possibility

Dr Donald Macaskill CEO and Karen Hedge Deputy CEO, Scottish Care

15:15 Closing remarks

Helen McArdle - Health Correspondent, The Herald

15:30 Close

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