



Scottish Care
Voice of the independent care sector

NATIONAL CARE AT HOME & HOUSING SUPPORT AWARDS 2022

FRIDAY 13 MAY 2022

Radisson Blu

301 ARGYLE ST
GLASGOW
G2 8DL

#celebratecare #careawards22

AWARDS RUNNING ORDER

CARE LEARNING AWARD

Sponsored by Workforce Matters

CARE SERVICE COORDINATION/ADMINISTRATION AWARD

Sponsored by Scottish Care

CARE WORKER OF THE YEAR AWARD

Sponsored by CSN Care Group Ltd

EMERGING TALENT AWARD

Sponsored by Partners for Integration

LEADERSHIP AWARD

Sponsored by Scottish Care

OUTSTANDING ACHIEVEMENT AWARD

Sponsored by Bluebird Care

PALLIATIVE & END OF LIFE CARE PRACTISE AWARD

Sponsored by Transforming Nursing

POSITIVE IMPACT AWARD

Sponsored by Citation

PROVIDER OF THE YEAR AWARD

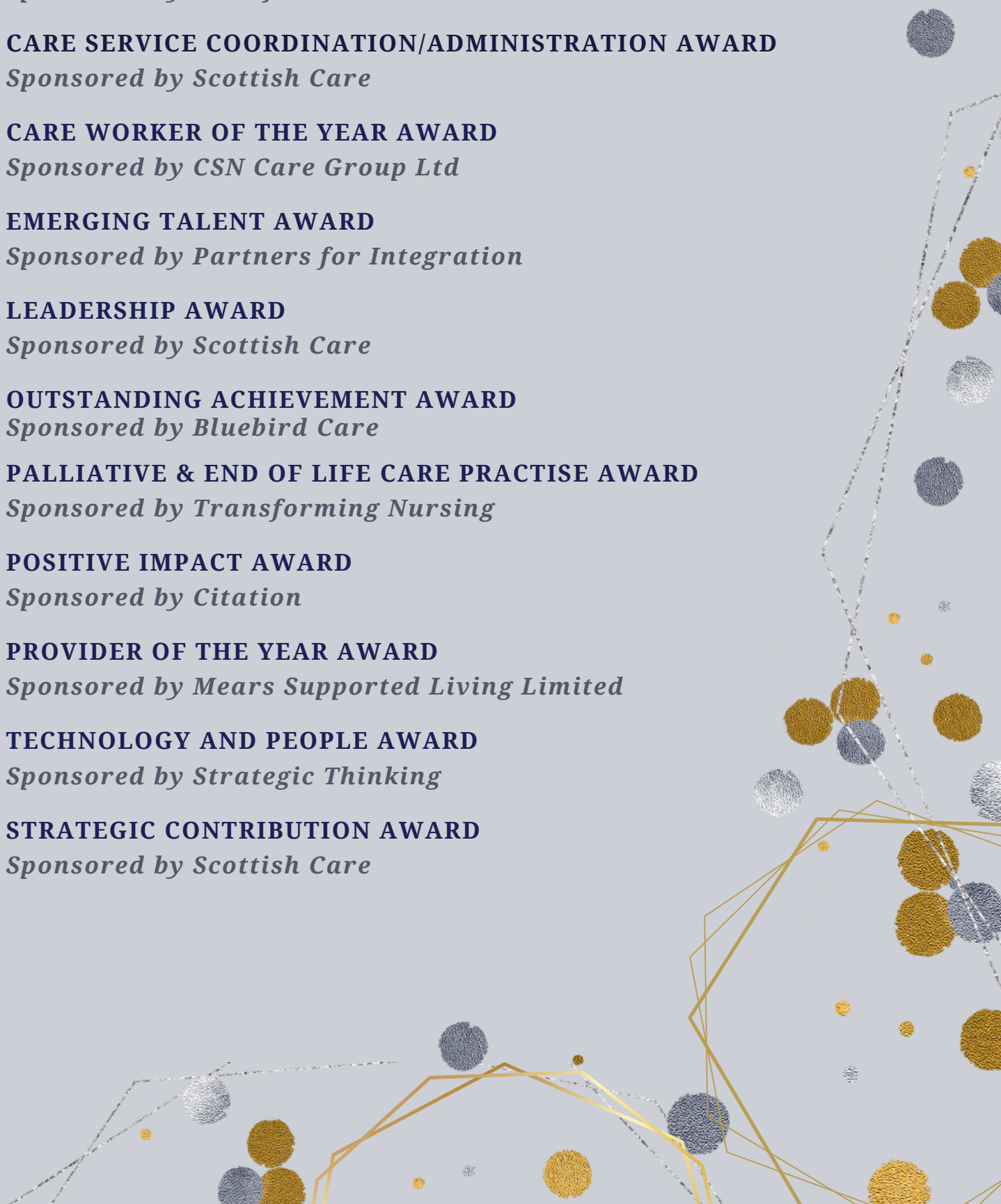
Sponsored by Mears Supported Living Limited

TECHNOLOGY AND PEOPLE AWARD

Sponsored by Strategic Thinking

STRATEGIC CONTRIBUTION AWARD

Sponsored by Scottish Care



National Care at Home & Housing Support Awards 2022

JUDGING PANEL



JESS ALEXANDER
Head of Workforce
SSSC



JENNI MACK
Marketing Executive
The Care Workers Charity

National Care at Home & Housing Support Awards 2022

AWARDS HOSTS



MICHELLE MCMANUS
Guest Presenter



DR DONALD MACASKILL
CEO
Scottish Care

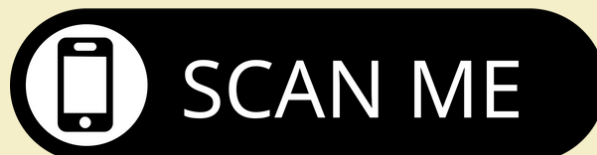
CHARITY COLLECTION

Tonight we are collecting for the Care Workers' Charity.

The Care Workers' Charity (CWC) was founded in 2009 with the objective of supporting current and former care workers with one-off crisis grants.

In 2020 we have raised £3.2million and paid out almost £2million in Covid-19 Emergency Fund grants and over £200k in Crisis Grants to over 3,000 care workers in need.

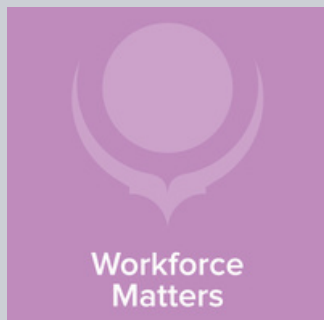
Please donate to this worthwhile cause by scanning the QR code on the leaflet on your table or clicking [here](#) and selecting 'Scottish Care' under 'why am I donating'.



MEET THE FINALISTS

CARE LEARNING AWARD

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HOME INSTEAD GROUP TRAINING & COMPLIANCE TEAM

At Home Instead, the team developed new approaches to learning and development as a result of the pandemic, ensuring that the workforce were fully trained, knowledgeable and competent in delivering compliant and quality-led care at home services. A move to professionalising the sector and offering career opportunities was key in securing an employer of choice status which offers real career opportunities.



ORAN HOMECARE

Commitment to staff and learning from the outset via induction and training ensures new staff are confident, competent and have a full understanding of the company and its ethos and what good care looks like. In 2021, Oran Homecare opened their own dedicated training centre complete with a variety of specialist equipment where staff can have some hands on experience. With a designated trainer, Oran Homecare have their eye on the future when it comes to training.



RHONA SCOTT – HAZELHEAD HOMECARE

A valued member of staff for 25 years, Rhona has been involved with Hazelhead Homecare from the beginning, who now run services from 3 offices in the Southwest of Scotland. Rhona has fulfilled many roles during this time, her latest being Training Manager, and has gained a wealth of experience which she shares with new members of staff. Rhona is key member of staff who drives the educational expansion of the team continuously and with her input ensures the team are equipped to go out into the field.

MEET THE FINALISTS

CARE SERVICE COORDINATION/ADMINISTRATION AWARD

Sponsored by



JASMINE MILLER - EIDYN CARE

Jasmine has been with Eidyn Care since 2017, whilst training to be a nurse at the age of 19 and becoming involved in care coordination and liaising with clients and staff. Wanting to work in the home care setting, she started full time in 2018 and looked after rotas – a challenging job, especially with no experience – but relished this role and helped the company grow from 350 hours in 2019 to servicing 750 hours during the pandemic.



KIRSTY VANCE - DALRIADA HOMECARE

Kirsty started her role as a Service Coordinator at Dalriada Homecare 4 and a half years ago. Her commitment to staff and service users is evidenced everyday as she is always ready and willing to accommodate any changes to improve people's lives. She has helped create a culture of support and compassion during Covid-19, so even when staffing levels have been low due to isolation, support visits have still been covered as staff don't hesitate to help out by extending their availability. She demonstrates true leadership, empowering staff by giving them autonomy.



CLARE CONLON - TAILOR MAID HOME CARE

Joining Tailor Maid Home Care in 2011, Clare is one of the longest serving staff members, she started working on the frontline before becoming Coordinator and has never looked back. The clients speak highly of Clare and always know that she is on the end of the line to speak to and personalises all her correspondence to the clients. Clare has always made clients feel at ease with her and matching carers to clients has been one of her biggest achievements.

MEET THE FINALISTS

CARE WORKER OF THE YEAR AWARD

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SUSAN BREATHNACH - THE JON FLEMING GROUP

Susan came into the care sector 4 years ago after a career in catering but adapted to the change of role really well. She has an abundant amount of compassion, empathy and integrity, helping to empower people who are often powerless and advocating on their behalf with passion. This allows her to provide outstanding, high quality services to those she supports and she is a trusted member of the team whose primary concern is for the wellbeing of the people she supports.



ALEX BRYSON - MEARS SUPPORTED LIVING LTD

After joining the company in 2019 with some experience in supported living, Alex quickly carved a niche for himself as the perfect match for service users who had personal issues. Be it mental health, addiction or simply confidence and self-esteem issues, Alex has excelled in supporting them to rebuild their lives. Alex has patience and self-belief in what he does and the ability to recognise the needs and priorities of his service users in order to help them thrive independently.



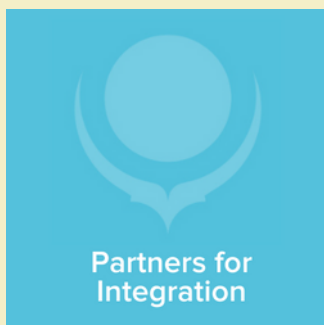
HEATHER MCDONALD - ALLTOGETHER CARE SERVICES

As a Home Support worker, Heather splits her time between a day care centre, a care at home setting and assisting people in developing their life skills. Heather is bubbly and full of life, and values and respects those she supports. She doesn't regard her work as a job but rather a vocation. She always has a smile on her face and takes the sunshine wherever she goes! Heather believes every day is a learning day and is the first to sign up for any training which will enhance her knowledge and skill set.

MEET THE FINALISTS

EMERGING TALENT AWARD

Sponsored by



BROOKE HOPE - SRS CARE SOLUTIONS

At 17, Brooke joined SRS Care Solutions as an Office Administrator and quickly excelled before taking on an SVQ, which she completed in 8 months. Brooke was keen to help in the caring role, particularly during the pandemic, and has now become a valued member of the care team in the Borders. She is highly thought of and was interviewed successfully for the role of Support Worker, a role she thoroughly enjoys and who takes on all aspects of personal care.



THOMAS BROWN - HIGHLAND HOME CARERS

Thomas joined Highland Home Carers as a relief Care Practitioner, finally joining the team permanently in August 2021. No challenge is too great for Thomas and, in fact, he treats it like an adventure who feels both humbled and privileged to work in making a positive difference in peoples' lives. Thomas is an ex-serviceman, with the Royal Highland Fusiliers and he has drawn on his experience and background to apply his strengths and resilience in the work he does.



ASHLEIGH WILSON - ASPIRE HOUSING & PERSONAL DEVELOPMENT SERVICES

Ashleigh joined Aspire as a volunteer and is now an employee/owner of Aspire. She took the opportunity to become a peer mentor using her knowledge and wealth of personal experience to help others. She has delivered group work based around recovery and wellbeing in Glasgow. Ashleigh has worked tirelessly to improve the lives of others and her dedication has been recognised widely by her colleagues across Aspire.

MEET THE FINALISTS

LEADERSHIP AWARD

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RICKIE TANK - HOME HELP ME CARE

Rickie left a successful 20-year career in banking and co-founded Home Help Me Care in 2017. Rickie's skills have been used to identify risks and help manage them whilst delivering the highest level of care, especially during the pandemic. Growing up in a huge extended family has taught her the importance of looking after her elders and she has brought this philosophy to Home Help Me Care. A wonderful advocate for others, Rickie has led 2 fundraisers for charity as well as providing support to those struggling with different challenges.



SHELLEY HALLEY - ORAN HOMECARE

Shelley has worked in the care sector for 22 years and with Oran Homecare for 7 years. Shelley is now the Service Manager and is deeply committed to her personal and professional development. Any knowledge she gains, she is keen to share with the other staff. The clients are at the centre of the care she provides and she wants to make their lives more comfortable and a little easier. By keeping up to date with government guidelines during the pandemic, she empowered her staff to deliver excellent care in the face of adversity.



JANE PERRY - BLUEBIRD CARE

Committed to the services that she runs, Jane Perry has owned and managed Bluebird Care in Edinburgh for 14 years, with the Ayrshire service launched in 2021. Leadership is about being decisive and Jane is exceptional at this. Staff engage with her character, personality and the vision she has for the business. She is enthusiastic and passionate about what she does and she is the reason Bluebird Care has existed since 2007. A hugely talented leader whom the whole team admire.

MEET THE FINALISTS

OUTSTANDING ACHIEVEMENT AWARD

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*To be announced at the
Awards Ceremony!*

MEET THE FINALISTS

PALLIATIVE & END OF LIFE CARE PRACTISE AWARD

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ALLTOGETHER CARE SERVICES

Altogether Care have been delighted to provide excellent palliative and end of life care to service users and their families. The carers go above and beyond to ensure service users' and their family's wishes are respected and included in any decisions. The team have been commended for their work by other partnership agencies and their compassion and reliability have been commented on by the families they have assisted.



STEPHANIE CROLLA & NICOLA VICKERS - LUCERNE SCOTLAND LTD

Going above and beyond, effectively ignoring the rule book and taking action for a palliative end of life client is what Stephanie and Nicola strive for, especially when bureaucracy and paperwork often take precedence over need and care. In seeing the need for people to die at home with dignity, surrounded by family. Stephanie and Nicola helps service users to fulfil their journey and they support people in the most distressing of circumstances. Stephanie and Nicola have shown true compassion and decided to make care happen, regardless of the barriers presented and succeeded where others have faltered.

MEET THE FINALISTS

POSITIVE IMPACT AWARD

Sponsored by

Citation



JOHN HAMILTON - ASPIRE HOUSING & PERSONAL DEVELOPMENT SERVICES

As a Recovery Facilitator and Coordinator, John has worked tirelessly to improve the quality and independence of those he supports and the team he works alongside. John has passion, motivation and values which he uses to benefit the people he supports. He is encouraging of colleagues and always acknowledges their good efforts when they have made a positive impact on someone's life. He keeps the team highly motivated and is a natural leader who undertakes continuous development, encouraging his team to do the same.



MARGARET ALLAN - LAURANDY CENTRE

Margaret has dedicated her whole life to helping and caring for others and she has spent 50 years being a champion for those in need. Through this time, Margaret has faced many challenges and she has fought diligently to secure funding for services for older people, developed her own risk assessments and policies – all single-handedly in the beginning – and has been a manager for 25 years. Margaret has established a multi-award winning care services with consistently high grades and her compassion has been unwavering over the years.



ISABEL BANGANI - CARING HEARTS SCOTLAND

Caring Hearts Scotland was founded by Isabel in 2013 after working in various care settings after experiencing frustration trying to get the extra support for the people she looked after. Isabel has always treated people as individuals regardless of their care needs. As Company Director, Isabel's business has gone from a one person operation to a large scale company covering Renfrewshire, East Dunbartonshire and Stirling, with more than 100 employees. Isabel's passion is evident and she often refers to her business as her "baby".

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PROVIDER OF THE YEAR AWARD

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MEARS



BAILLIESTON COMMUNITY CARE, GLASGOW

Founded in 1992, Baillieston Community Care is a not-for-profit organisation and registered charity providing care at home, short breaks and day services, supporting service users to live independent lives. Adapting to ever changing policies in order to keep services users safe, the organisation is immensely proud of their team during the most difficult of times, especially the pandemic when many losses occurred, however, this has brought the team closer as they build their community back even stronger.



HOME HELP ME CARE, EDINBURGH

Always achieving excellent grades, Home Help Me Care won 3 prestigious awards throughout the pandemic and were one of only 20 companies to be invited to join the Scale Up Scotland business development programme. In 2021 they welcomed back 4 members of staff who had left the care sector and have not lost a staff member to another care organisation. All staff are on fixed hour contracts, and they actively manage staff to accommodate personal circumstances and in February 2020 enlisted Health Assured Services, a confidential employee benefit, to assist their staff, and continue to promote this to this day.



TAILOR MAID HOME CARE, EAST RENFREWSHIRE

A family run business with a team who are passionate about delivering an excellent standard of care, Tailor Maid Home Care have consistently achieved excellent grades from the Care Inspectorate. The sisters who run the business employ a "mum's test" of only employing staff they deem as suitable to care for their own elderly parents. Having the right team in place who share their core values has been the key to the success of this company. Providing first class care, paying the best rate in the sector and valuing staff remains their top priority and always will be.

MEET THE FINALISTS

TECHNOLOGY & PEOPLE AWARD

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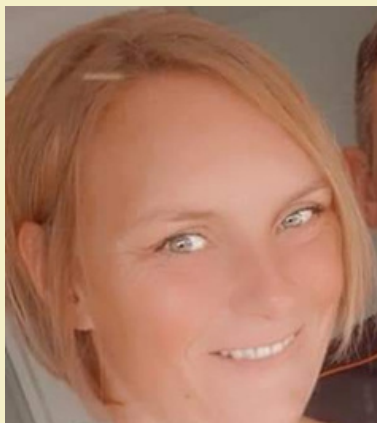


Strategic Thinking
YOUR PLATFORM TO SUCCESS



**MARCUS NISBET -
SPECIALIST RESOURCE SOLUTIONS**

As the Director of Specialist Resource Solutions, during the pandemic, Marcus stepped up to host and manage the IT system supporting the PPE Collective which was instrumental in helping providers meet their obligations and pay a fair price. In partnership with Scottish Care and government funding, he has explored the embedding of digital technology in care at home settings and, sparked by the difficulty in recruiting staff to the sector, created the new role of the Care Technologist. Without his support this project would simply not have been possible.



GEMMA DODDY - HAZELHEAD HOMECARE

As the company System Administrator, Gemma has an innovative approach and her skill level is unmatched within the company. Gemma has assisted hundreds of staff to move from manual updating of systems to an intranet organisation system, the outcome of which has been huge for all and moved the processes miles forward. By strengthening internal communications, this allows team coordinators to focus on helping people and supporting staff, and individual carers have autonomy with their schedules thus empowering them to focus on service users.



CRAIG GRANT - SRS CARE SOLUTIONS

Starting in December 2021, Craig has already made significant impact across the service, with a deep understanding of IT and technology and its impact. Although new to the care sector, Craig began to think of innovative ways to improve the company as well as the service users experience. By working on digital solutions and liaising with various departments to glean some understanding of their processes, he has managed to create solutions that has assisted the company in delivering the best personalised care and increased staff satisfaction.

MEET THE FINALISTS

STRATEGIC CONTRIBUTION AWARD

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Workforce Matters
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Bluebird Care
Transforming Nursing
Citation
Mears Supported Living Limited
Strategic Thinking



Scottish Care Ltd
Charity Number: SC051350
Registered charity from 19 October 2021
25 Barns Street, Ayr, KA7 1XB
Phone: 01292 270240

info@scottishcare.org
www.scottishcare.org

OSCR
Scottish Charity Regulator
www.oscr.org.uk

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