

# **National Care Service Consultation**

## **Frequently Asked Questions**



## National Care Service Consultation Q&A

### **What is the National Care Service consultation?**

The consultation is the Scottish Government's way of setting out its proposals to improve the way we deliver social care in Scotland.

### **Why are you consulting?**

The pandemic has shone a spotlight on the importance of social care services. Last year, the Scottish Government commissioned an independent review of adult social care to identify ways of consistently delivering high quality services for everyone who needs them.

The review recommended the creation of a new National Care Service, with Scottish Ministers being accountable for adult social care support. However, we want to go further than that and so we are seeking your views on creating a community health and social care service that supports people of all ages, whatever their needs may be.

### **When does it start?**

The consultation launched on 9 August. You can read more about it here: [A National Care Service for Scotland - Scottish Government - Citizen Space \(consult.gov.scot\)](https://www.consult.gov.scot/national-care-service-scotland)

### **When does it close?**

The consultation period ends on 18 October 2021. During that period we will seek the views of as many individuals, groups and organisations as possible to make sure everyone has an opportunity to have their say.

### **Who can respond?**

Social care includes support for a wide range of people; for example, people with physical disabilities, learning disabilities or mental health conditions, older people, people recovering from drug or alcohol addictions, homeless people, children and families, or children who are unable to live with their families.

We want to hear the views of those people, their families, carers and people who work in the care sector. We want to hear your views if you have used the care system in the past but no longer have a need to use it now. And we want to hear the views of people who may need to use social care services in the future – and that means everyone.

### **How can I respond?**

You can respond online at [A National Care Service for Scotland - Scottish Government - Citizen Space \(consult.gov.scot\)](https://www.consult.gov.scot/national-care-service-scotland) or, if you prefer, you can complete the hard copy Respondent Information Form and return it by email to [ncsconsultation@gov.scot](mailto:ncsconsultation@gov.scot), or by post to:

National Care Service Team  
Scottish Government  
Area GE-15  
St Andrews House  
Regent Road  
Edinburgh  
EH1 3DG

We know that different people will be interested in different issues, so you don't have to answer the questions for every section, unless you choose to.

### **What happens after the consultation period has ended?**

Following the closing date, all responses will be analysed and considered along with any other available evidence to help us. Responses will be published where we have been given permission to do so. An analysis report will also be made available.

Responses will be analysed and used as part of the decision making process on the National Care Service, along with a range of other available information and evidence.

New legislation will be introduced to the Scottish Parliament in summer of 2022. The legislation is likely to be extensive and complex and is likely to take at least a year to be scrutinised by Parliament. After that we need to set up the organisation and put legislation into effect. We intend the National Care Service to be fully functioning by the end of this Parliamentary term.

### **Who can I contact for more information on the consultation**

Please contact the Scottish Government at [ncsconsultation@gov.scot](mailto:ncsconsultation@gov.scot) or write to us at the address given above.