

21st January 2021

Dear Sir/Madam

EU Citizens Support Service

Citizens Advice Scotland are running a support service for EU, EEA and Swiss citizens who need help with their application to the EU Settlement Scheme.

The UK has now left the EU and the Transition Period came to an end on 31st December 2020. This means that free movement of people between EU countries and the UK ceased and any EU, EEA or Swiss citizens that started living in the UK by 31st December 2020 must apply to the EU Settlement Scheme to continue to live, work and study in the UK after 30th June 2021.

We understand that there are large numbers of EU, EEA and Swiss citizens employed in the care sector in Scotland and we are writing to you to let you know that our service is here to support them and their families with their applications to the EU Settlement Scheme.

Unfortunately, there are still many people who either don't realise they have to apply to the EU Settlement Scheme or are having problems applying that we can help with.

We have a team of specialist advisers located in bureaux across Scotland and for complex cases we have a solicitor-led service. The advisers and solicitors give free, confidential and impartial advice to anyone that needs help. We have a national telephone helpline, **0800 916 9847**, which the advisers cover and is open between 09:00 and 17:00 from Monday to Friday.

If you can help us raise awareness of how we can support your employees by displaying the enclosed posters in a place where they will be noticed, you will be furthering our reach to more and more people in a potentially vulnerable position. We have postcards available containing details of your local service and they can be supplied to you if required.

We are asking for your support to help us spread the word about our service so that no one misses out on this opportunity to protect their rights.

If you would like to know more about our service, what support is available in your local area or be sent some postcards please do not hesitate to contact me.

Yours faithfully

Hamish Fraser

Project Co-ordinator (EU Nationals Support)

Hamish.fraser@cas.org.uk