

## Sustainability and funding support

We know that our members have been incurring significant additional costs as a result of responding to Covid. This is for a variety of reasons and is compounded by a reduction in the number of people that are accessing care and support either in their own homes or in a care home.

Scottish Care has been working with Scottish Government and COSLA to introduce funding mechanisms. There are two routes to access this:

1. **Sustainability payments** which can be claimed via your Local Authority of HSCP. This covers a range of additional costs to include PPE, staffing including administration (e.g. for testing). The details of what can be claimed for should be explained in a local template which is guided by guidance from COSLA  
[https://www.cosla.gov.uk/\\_data/assets/pdf\\_file/0026/15569/coslaguidanceforcommissionedservices170420.pdf](https://www.cosla.gov.uk/_data/assets/pdf_file/0026/15569/coslaguidanceforcommissionedservices170420.pdf)  
Principles have been agreed on the provider sustainability payments and can be found here:  
[https://www.cosla.gov.uk/\\_data/assets/pdf\\_file/0025/17917/20-06-25-Provider-Sustainability-Principles.pdf](https://www.cosla.gov.uk/_data/assets/pdf_file/0025/17917/20-06-25-Provider-Sustainability-Principles.pdf)
2. **Social Care fund** set up to compensate staff at full pay if they have to take time off because symptoms or testing requires them to self-isolate. Guidance can be found here  
<https://www.gov.scot/publications/coronavirus-covid-19-social-care-staff-support-fund-guidance/>

### What to do if you can't access the funding or it is not enough?

We know that some providers, and some local areas are finding this process difficult. Again this is for a variety of reasons but includes, no communication from the HSCP, a template which asks for too much information, delays in payment.

To address this, we have an arrangement with COSLA and Scottish Government that means that they will address concerns directly and on an individual basis. To get that support follow this procedure:

1. First ask your local HSCP/ Local Authority/ Lead agency to address your concerns.
2. If this does not work then contact Scottish Care via your Local Integration Lead if there is one in your area, or via the Membership Support Manager [swaran.rakhra@scottishcare.org](mailto:swaran.rakhra@scottishcare.org). We need details of your concern and communication you have had with the partnership including dates.
3. This information is shared with COSLA and Scottish Government who then address concerns directly. We meet weekly with them to ensure progression. In the last 2 weeks, this process has solved 28 issues, with 3 outstanding.