



## Collective Care Futures Programme - Partnership Survey

### Welcome

Thank you for your interest in the Care Futures programme.

This first phase of the programme is focused on understanding the pandemic experience given the significant changes and impacts across many different areas of practice both in care homes and care at home.

If you have experience of working or connecting with care homes or care at home services we invite you to take part in this survey series to share your experience.

This week the survey is focused on the theme of 'Partnership'.

We are using the word 'partnership' to describe different organisations or people working together to support care delivery. We are interested to hear your experiences of working with others in partnership or your experience of care and support as a result of different organisations and people working together.

In this theme we are interested to explore new or different ways of working with wider health, social care, community and other partners that have developed during COVID-19, what the impact of these partnerships has been on care delivery and what forms of support and/or collaboration have been most valuable.

The survey has 3 sections: Experience of Partnership, Impact of Partnership and Future Partnership.

If you would like to see the questions in advance to help you complete the survey fully, you can download a PDF of the survey here - [download survey questions](#).

You can also download Word copies of the survey to complete by hand or to distribute to others - [download Word survey questions](#).

Please send any completed survey responses to [carefutures@scottishcare.org](mailto:carefutures@scottishcare.org)

Each week we will share a survey based on the weekly theme topic we are exploring. Each survey will take approximately 20-25 minutes to complete and there will be 6 surveys in total over the 6 weeks. You can choose to take part in as many or as little as you wish.

You can access previous surveys at: <https://scottishcare.org/project/collective-care-future/>

**If you don't feel that you have had direct working experience with the independent care sector during the pandemic but you would like to be involved in the second phase of the programme, please let us know and we will be in contact in due course.**



## Collective Care Futures Programme - Partnership Survey

### About You

**This section is strictly confidential. No information from this section will be shared or attributed to your responses.**

\* 1. Your name

2. Your organisation/service (if applicable)

\* 3. Contact email address

\* 4. I am happy to be contacted to provide further information based on my responses

Yes

No

\* 5. I would like to be contacted regarding updates and further opportunities to be involved around the Collective Care Future programme

Yes

No



## Collective Care Futures Programme - Partnership Survey

### Respondent information

**This rest of your responses will be collected and analysed. Any quotes or information used in future write ups will be anonymised.**

\* 6. I am completing the survey from the perspective/context of:

- Care home service
- Homecare service
- Health & Social Care Partnership
- Local Authority
- NHS/Health Board
- Third Sector organisation (please specify)
- Charitable body (please specify)
- Unpaid carer
- Person who accesses social care support
- Relative/friend of person who accesses social care support

Other (please specify)

7. Your role (if applicable):

\* 8. Location:

- Scotland-wide
- Aberdeen City
- Aberdeenshire
- Angus
- Argyll & Bute
- City of Edinburgh

- Clackmannanshire
- Comhairle nan Eilean Siar
- Dumfries & Galloway
- Dundee City
- East Ayrshire
- East Dunbartonshire
- East Lothian
- East Renfrewshire
- Falkirk
- Fife
- Glasgow City
- Highland
- Inverclyde
- Midlothian
- Moray
- North Ayrshire
- North Lanarkshire
- Orkney Islands
- Perth & Kinross
- Renfrewshire
- Scottish Borders
- Shetland Islands
- South Ayrshire
- South Lanarkshire
- Stirling
- West Dunbartonshire
- West Lothian
- Other (please specify)



## Collective Care Futures Programme - Partnership Survey

### Service Information

**Please skip to the next page if you do not work in a care home or homecare service**

9. Sector:

- Private
- Voluntary - charitable/not for profit
- Statutory

10. Type of service:

- Care home for adults
- Care home with nursing for adults
- Care at home service
- Housing support service
- Specialist service (please specify below)

Other (please specify)

11. Size of service (care homes)

- 1 - 10 beds
- 11- 20 beds
- 21 - 30
- 31 - 40 beds
- 41 - 50 beds
- 51 - 60 beds
- More than 60 beds

If you work across/operate a number of services, please specify both number of services and total number of beds

12. Size of service - homecare weekly hours

- Up to 1000 hours
- 1000-2000 hours
- 2000-5000 hours
- 5000-10,000 hours
- More than 10,000 hours

If you work across/operate a number of services, please specify both number of services and total hours



## Collective Care Futures Programme - Partnership Survey

### Experience of Partnership

13. How would you describe your **experience** of partnership in the care home/care at home sector during COVID-19?

*This can include working in partnership with other services/people, or working in partnership with care home/care at home services, or engaging with other services as a person who accesses support.*

14. What forms of partnership have you experienced during COVID-19? Please describe the **nature and purpose** of those partnerships in relation to care homes/care at home services.

Hospital and emergency services

Allied Health Professionals e.g. occupational therapy, physiotherapy, podiatry, psychology

Community health services e.g. GPs, district nurses, pharmacies, advance nurse practitioners

Social care services e.g. social work, commissioning, other Local Authority services

Health and social care partnerships/ NHS Boards

Social care providers e.g. care homes, care at home, housing support, day care services

Third sector, community and voluntary organisations

Regulatory bodies e.g. Care Inspectorate, SSSC, Public Health Scotland, Healthcare Improvement Scotland

Local community groups and businesses

Families and people who access social care services

Other

15. Based on your responses, what do you feel have been the biggest differences in your experience of partnership during COVID-19?



Collective Care Futures Programme - Partnership Survey

Impact of partnership

16. In your experience, where has partnership been **most valuable** during COVID-19 in relation to care homes/care at home services?

17. What areas of partnership have **worked well** during COVID-19 and **why**?

18. What areas of partnership **continue to be challenging** during COVID-19 and **why**?

19. Please provide any additional information you would like to share related to your experience of how partnership has impacted care delivery in care homes/care at home services during COVID-19:



## Collective Care Futures Programme - Partnership Survey

### Future partnership

20. What has **surprised you** about working in partnership or experiencing care as a result of partnership during COVID-19?

21. What would you **want others to know** about working in partnership in relation to care homes/care at home services during COVID-19?

22. What do you think are the **key ingredients** for effective partnership working with care homes and/or care at home services?

23. What partnerships would you like to **continue or see develop** in the care home and/or care at home sector in the future?



## Collective Care Futures Programme - Partnership Survey

### Thank You

We are really grateful for you taking the time to complete this survey. We hope you have found it a useful way of sharing your COVID-19 experiences around partnership.

The insights you share will be included (anonymously) in a written report that will be made available on the Scottish Care website. We may also present the programme findings at conferences and share updates of the programme on social media. No personal identifiable information (e.g. your name) will be used in any publication.

The survey responses will also be used to inform the second phase of the programme to shape more 'future focused' themes around what social care could and should look like. In this second phase of the programme we will undertake further engagement around the future of the independent care sector. If you would like to contribute in the second phase, please let us know on the details below. Further information on the second phase will also be provided on the Scottish Care website <https://scottishcare.org/project/collective-care-future/>

We will be sharing surveys on other themes on a weekly basis over the next 3 weeks. You would be most welcome to participate in these too and your contribution would be valued.

You can access previous surveys at: <https://scottishcare.org/project/collective-care-future/>

If you would like to discuss anything further related to the programme and your involvement, please contact:

Becca Young, Policy & Research Manager | [becca.young@scottishcare.org](mailto:becca.young@scottishcare.org)

Dr Tara French, Technology & Innovation Lead | [tara.french@scottishcare.org](mailto:tara.french@scottishcare.org)