

# **Person-centred care during a pandemic and beyond:**

## ***Covid-19 – learning from health and social care services in Scotland***

**Free online workshop - Thursday 23 July 2020, 1pm to 3pm**

### **Invitation to note interest**

#### **About this session**

Over the past few months, those working in health and social care have been finding new and innovative ways to overcome barriers and provide compassionate, person-centred care.

This session offers you an opportunity to:

- Hear more about these innovations
- reflect on the conditions that are needed to innovate and sustain person-centred care during this pandemic, and
- take part in group discussions exploring how we might continue to improve person-centred care, and identify what support is needed in the future to sustain innovation.

The key speaker will be **Heather Edwards, Interim Head of Improvement Support** at the Care Inspectorate.

The session aims to support participants to:

- Share examples of innovation in person-centred care across health and social care services during the Covid-19 pandemic.
- learn more about the conditions needed for innovation and sustaining person-centred care during recovery and remobilisation.
- understand what support may be needed for health and social care services to continue to innovate and improve person-centred care into the future.

#### **Who should attend?**

This session will be of interest to anyone working in health and social care who is interested in, or is currently supporting or leading the delivery of person-centred care and person-centred practice.

Please note that participation is welcome from across a range of health and social care services.

#### **How to note your interest**

Places at this session are limited, so please register your interest in this event by sending an email to [hcis.personcentredscot@nhs.net](mailto:hcis.personcentredscot@nhs.net) by **Monday 13 July 2020**. You will also receive a confirmation email from this address if you have been allocated a place.

## How we will use your information

This session has been developed as a partnership between Healthcare Improvement Scotland, the Care Inspectorate and The Scottish Social Services Council. Submitting a note of interest will act as confirmation that you have agreed to sharing your contact details with these partners. Please view our privacy statement here so you are aware of how we will use your contact information:

[http://www.healthcareimprovementscotland.org/footer/nav/respecting\\_your\\_privacy.aspx](http://www.healthcareimprovementscotland.org/footer/nav/respecting_your_privacy.aspx)

## How you will participate

This online session will involve both a presentation on learning from the system and also breakout group discussions. This means that once your place has been confirmed for the session, you will receive a link to join the main presentation session and another to join a pre-allocated breakout discussion.

If in the meantime you are interested in some of the health and social care stories about person-centred innovation and improvement, please take a look at the following sites:

- [Healthcare Improvement Scotland IHub](#)
- [Care Inspectorate Facebook page](#)
- [Personal Outcomes Network collaboration page](#)

## Any questions?

Please contact us at: [hcis.personcentredscot@nhs.net](mailto:hcis.personcentredscot@nhs.net)

